



Serenity Pet Spa

Customer Release Form

Please fill out one per dog and send to petspamadison@gmail.com

Client Name: _____

Address: _____

City: _____ Zip: _____ Email: _____

Phone: Home: _____ Cell: _____ Work: _____

Pets Name: _____ D.O.B: _____

Breed: _____ Weight: _____

Gender: Male Intact Neutered |OR| Female Intact Spayed

Vet Clinic Name: _____

Phone: _____ Rabies Exp Date: _____

At Serenity Pet Spa, we want your pets' experience to be as pleasant and enjoyable as possible. It is important to understand that some pets respond to grooming differently, even with the best efforts. We will make every effort to make it a positive experience for them.

Sometimes pre-existing conditions arise unforeseen to us; such as skin allergies, shampoo allergies, moles, clipper sensitivity, matting and tangles, fleas, fear, behavioral issues, bone or joint sensitivity, heart condition, seizures, etc. It is helpful that you, as the pet owner, inform us of anything that you are aware of prior to grooming.

Photo Release: Serenity Pet Spa reserves the right to use any photographs taken for advertising purposes.

Cancellation Policy: A 24 hour notice is required for any cancellations or a fee will be charged, \$30 or 50% of the groom for services less than \$50. More than 3 last minute cancellations will result in a required pre-payment for future bookings. 48 hour notice is required for appointments scheduled 1 week before major holidays. Less than 24 hour notice during holidays will result in payment of full service.

Day Care Fee: If your dog is not picked up within 1 hour of pick up call, an \$8 day care fee will apply. More than 3 hours will be charged \$15.

Late Pick-Ups: We do not have boarding facilities. If your dog is not picked up by closing for the day, a late pick-up fee of \$1 per minute will apply.

Grooming Information		
Burns easily: <i>(please circle)</i> Yes No	Scared of hair dryer: <i>(please circle)</i> Yes No	Sensitive Skin: <i>(please circle)</i> Yes No
Length:	Color:	Texture:
Grooming Difficulty: <i>(please circle)</i> Easy Average Challenging		
Grooming Comments:		
Personality		
Aggressive with Animals: <i>(please circle)</i> Yes No	Aggressive with People: <i>(please circle)</i> Yes No	Barker: <i>(please circle)</i> Yes No
Biter: <i>(please circle)</i> Yes No	Chewer: <i>(please circle)</i> Yes No	Shy: <i>(please circle)</i> Yes No
Hyper: <i>(please circle)</i> Yes No	Keep Leash On: <i>(please circle)</i> Yes No	
Medical Information		
Diabetic: <i>(please circle)</i> Yes No	Deaf: <i>(please circle)</i> Yes No	Blind: <i>(please circle)</i> Yes No
Heart Condition: <i>(please circle)</i> Yes No	Epileptic: <i>(please circle)</i> Yes No	

Additional Remarks: _____

AGREEMENT

The undersigned pet owner or representative agrees to hold harmless Serenity Pet Spa and its owner, from any damage, loss or claims arising from any pre-existing condition and/or unrelated conditions of the undersigned's pet, either known or unknown to Serenity Pet Spa, without limitations.

In the event of an emergency, I authorize this establishment to obtain necessary treatment for my pet and agree to pay all such costs.

I have read the above policies and have discussed any concerns or questions with Lis De Souza, owner or Jackie Beem, manager of Serenity Pet Spa

Signature: _____ Date: _____